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Section 1: About The Christie Clinic

We understand that coming into hospital for any reason can be a daunting experience. We hope the information in this booklet will help to prepare you for your visit and reassure you that you will be safe and comfortable during your stay with us. This guide provides a general introduction to your treatment and the Clinic and can be supplemented with further relevant patient information. You will read that this is a specialist unit for treating cancer patients. We do also look after patients who are admitted for operations that are not related to cancer. If you have any questions please speak to a member of staff.

About The Christie Clinic

The Christie Clinic is based on The Christie NHS Foundation Trust campus in Manchester. HCA International, working in partnership as a joint venture with The Christie NHS Foundation Trust, has formed The Christie Clinic as a first class specialist unit providing outstanding medical and surgical care within a hospital renowned for excellence in advanced medical technology. It is a private hospital with all of the benefits of sitting beside a world class leader in oncology.

The Christie Clinic accepts referrals for patients aged 16 years and above, treating both cancerous and non-cancerous conditions. This specialist clinic offers the reassurance and accessibility of a private patients unit supported by the infrastructure of a leading oncology NHS teaching hospital.

The Clinic provides inpatient, surgical, day case and outpatient care on one campus.

The Clinic’s facilities include:

• 28 private inpatient rooms – with en-suite facilities
• 6 dedicated haematology transplant rooms – with en-suite facilities
• Day case chemotherapy suite – with 12 chemotherapy chairs
• 8 consulting rooms
• Imaging facilities:
  • General x-ray and ultrasound
  • MRI
  • PET CT
  • Mammography
• Radiotherapy services with state-of-the-art linear accelerator
• Operating theatres
• Pharmacy services
• Critical care
• Pathology services
About HCA hospitals

History and goals
HCA International is part of an American company (Hospital Corporation of America), which owns and operates approximately 200 hospitals across the USA and UK. HCA was founded in 1968 in Nashville, Tennessee by Thomas Frist, MD, and his late father, Thomas Frist, Snr, MD. The international division is led by Mr Michael Neeb, President and Chief Executive of HCA International. HCA International has an international reputation for excellence in healthcare. It is the largest private hospital group in central London, with six world class hospitals and units. From the latest cardiac imaging equipment, showing heart disease developing long before symptoms occur, to real time imaging of babies in the womb, HCA continually keeps abreast of developments in technology for the benefit of patients, staff and doctors. The group’s focus on quality and continuous improvement in all aspects of care is reflected by our Clinical Governance programme and our commitment to internal and external audit. Our unit is subject to rigorous inspection and audit by the Care Quality Commission and together with the use of other external accredited bodies we aim to ensure continuous high quality service.

All staff within the organisation attend corporate and local inductions, an annual performance assessment with regular periodic reviews, and are actively encouraged and supported to maintain professional and/or role-dependent development to strengthen key skills.

HCA mission statement
Above all else we are committed to the care and improvement of human life. In recognition of this commitment, we will strive to deliver high quality, cost effective healthcare in the communities we serve. In pursuit of our mission, we believe the following statements are essential and timeless:

• We recognise and affirm the unique and intrinsic value of each individual.
• We treat all those we serve with compassion and kindness.
• We act with honesty, integrity and fairness in the way we conduct our business and in our personal behaviour.
• We trust our colleagues as valuable members of our healthcare team and pledge to treat each other with loyalty, respect and dignity.
Section 2: The care you will receive

The information in this section will help to prepare you for your visit and reassure you that you will be safe and comfortable during your stay.

The staff looking after you

Our aim is to create a caring and comfortable environment. We have a team of highly trained multidisciplinary staff who, along with your consultant, work to ensure you receive the highest quality of care during your stay.

All our staff wear name badges but if someone is attending you and it is not clear who they are please feel free to ask them to introduce themselves.

Nurses

The nurse in charge of the ward is the sister (if female) or the charge nurse (if male) and is responsible for ensuring that you receive the best possible nursing care during your stay. If you have any queries or concerns about your care, or any other aspects of your stay, please speak to the sister or charge nurse.

The manager on duty

The manager on duty is responsible for making sure the Clinic runs smoothly on a day to day basis. This person may be a clinical or a managerial member of staff. If you have any issues that you would like resolved that the nursing staff are not able to deal with, you can ask to speak to the duty manager.

Your named nurse

Your named nurse, a registered nurse, will be responsible for planning your care with you. They will be your main nurse who delivers your care with other members of the team. If you have any queries or concerns about your care you can discuss them with your named nurse.

Consultants

Your consultant is in charge of your care. They will visit you at the Clinic at regular intervals. Depending on your treatment other members of the team who are involved in your care may join them. You will be visited by one of their team of doctors on a daily basis to ensure your recovery or treatment is progressing well. In addition, resident doctors provide 24 hour cover. Your treatment will have first been discussed with you. If you have any queries please ask your consultant.

Pharmacist

The pharmacist is responsible for ensuring safe prescribing and dispensing of your medications and will ensure you understand how to take any new medications and what effects there may be. If you have any concerns or queries you can request for him/her to come and see you.
**Dietetic and catering teams**

Our experienced dietetic and catering teams have created a varied menu to cater for your social, religious and cultural needs. Please make staff aware of any food allergies, intolerances or special dietary requirements you have. Good nutrition plays a vital role in the management of your condition. A registered dietician is available to advise on therapeutic diets both during your stay and for after discharge ensuring your nutritional requirements are met.

**Psychological support**

Patients and their relatives may encounter difficulties in coping with illness and need psychological support. Our consultant psychologist and their team are available to support you and your family with psychological aspects of your care. We can arrange a suitable appointment for you or your relatives. If you would like to be referred to the psychology team, please ask your consultant or your named nurse.

**Chaplaincy**

Like many people who are ill, you may be trying to make some sense out of what is happening to you. Chaplains allow you to discuss your concerns whether or not you consider yourself religious. If you would like to speak to one of them, ask a nurse caring for you to contact them. There is access to representatives of the major Christian denominations and the Jewish faith. Representatives of other faith communities can also be contacted.

On the first floor corridor of the main hospital near Trust Ward 4 there is a Prayer Room with prayer mats and ablution facilities, and on the Seminar Suite corridor there is a Quiet Room and a Chapel. All these rooms are open 24 hours a day to provide a place where you can find privacy, peace and quiet. If you wish to make any specific requests for prayer, there is a prayer request board in the Chapel.

There are three simple Christian services, each lasting half an hour, in the Chapel each week, to which everyone is invited: a service of hymns and prayers on Wednesday at 4.30pm, a Roman Catholic celebration of Mass at 4.30pm on Thursday, and a Holy Communion at 11.15am on Sunday (except Bank Holiday weekends).

**Interpreting services**

Interpreters can be arranged to help you if your first language is not English. Please ask your nurse or the manager on duty. It is useful if someone contacts the Clinic before your admission to indicate this as a requirement.

**Further information**

If you have any questions please telephone 0161 918 7538 between 8am and 8pm.

If, as a result of your consultation, you are to have inpatient treatment, and you would like to visit The Christie Clinic before your admission, please feel free to call reception on 0161 918 7538 and our staff will be delighted to arrange a suitable time to show you around.
Section 3: Preparing to come to The Christie Clinic

You will be sent a Registration form with your letter/admission pack. Please complete this before you come into the Clinic. Once you have been registered with us you will have your own identification number which we will use to order tests and carry out your treatment, operation and/or procedure that you are being admitted for.

Patient Registration Guide

This guide forms part of the terms and conditions of admission, a summary of which is printed on the reverse of the Admission/Registration form. This document also clearly details the terms and conditions applicable to insured and self funding patients. It also contains information on the Data Protection Act 1998.

The Data Protection Act 1998

This act sets rules for the processing of personal information and applies to both manual and computer records. Your signature on the Admission/Registration form confirms you have read and understood the Data Protection notice displayed in reception and that you consent to information about you, including medical details, being processed for the purposes of your treatment as a private patient and the settlement of related expenses. The information on the reverse of the Registration form also covers access to medical records. Ask to speak to a member of the management team if you need to access your medical records. There is a formal process which you will need to go through.

Preparation for tests

You may be coming into hospital to have diagnostic tests or tests to see how your treatment is working. Many tests can be done without any preparation but some require that you don’t eat or drink for a period of time beforehand. It is important therefore to read and understand any instructions given to you either at your appointment or sent to you through the post.
Pre-assessment appointment
(this applies for patients having planned operations)

We realise that a stay in hospital can affect the routine for both you and your family or carer. You may have to attend a pre-assessment appointment to assess if you are fit for the operation and anaesthetic. It also gives you a clear understanding of what to expect during your hospital stay such as: the length of your stay, the preparation for your operation, the operation itself and the post-operative care that you will be given.

In addition any family support or discharge plans that may be needed will be discussed to enable you to plan accordingly. If required, pre-assessment usually takes place 1 week prior to admission. You will have a further opportunity to discuss your operation and care with your nurse on the day of admission.

However, if you have any clinical concerns or queries before coming into hospital please contact either your consultant or the ward on 0161 918 7542. Please note if you are having a general anaesthetic (GA) for surgery you will be given instructions about when to stop eating and drinking in your admission letter. If you have any questions call the number above.

If you feel unwell before you are due to come in for your operation (however trivial you may think the symptoms), please contact The Christie Clinic on 0161 918 7538. We will discuss your situation with your consultant and/or anaesthetist to ensure it is still appropriate for you to come into the Clinic. If you would like to visit the Clinic before your admission please feel free to call reception on 0161 918 7538 and our staff will be delighted to arrange a suitable time to show you around.

What to bring with you
We make every effort to ensure that you are as comfortable as possible during your stay. We provide you with fresh linen, bath and hand towels.

Inpatient care
Listed below are the items you should bring with you if you are staying at the Clinic overnight or for longer:

- Toiletries, such as:
  - Hairbrush, comb and shampoo
  - Toothbrush & toothpaste or denture cleaner
  - Shaving kit
- Sanitary wear
- Glasses/hearing aid
- Nightwear & dressing gown
- Underwear
- Slippers
- Some casual loose clothing to wear during the day
- Reading/writing material
- Money if you wish to visit the hospital shop

Please ask your visitors NOT to bring flowers or plants into the Clinic. This prevents the spread of infection from bacteria that breed in the flower water or the water in a plant tray/holder.

Day care
If you are only being admitted to the Clinic for day care, you should dress casually and not wear restrictive clothing. You do not need to bring any nightwear but you might like to bring a pair of slippers.

Medicines
If you are taking any medicines, please bring them with you in their original labelled container (please do not bring medicines that have been decanted into other devices). Please give medicines to your nurse. Medicines include any form of medication provided by your pharmacist such as tablets, liquids, patches, inhalers and creams. We also need to know about any medicine you have bought at a pharmacy, supermarket or via the internet, including homeopathic or herbal products.

Valuables
A safe is provided in your room for storage of your valuables but we do advise that you keep these to a minimum and keep important items out of view. The Christie Clinic cannot be held responsible for any lost or stolen items.
Section 4: Coming into hospital

Coming in as an inpatient or surgical day case (See below for chemotherapy day case: the entrance is different)

On your arrival
The inpatient facility is based at the Oak Road treatment centre. Please do not report to the ground floor reception. Instead, take the lift to the 3rd floor and follow the signs to ‘The Christie Clinic’ where you will be met by reception staff. The receptionist will greet you and show you to your room.

NB: If your admission time is before 8:00am you will find that the glass sliding doors for the building will be locked. Whilst The Christie Clinic staff are expecting you, one of the security team will need to let you in and take you up to the 3rd floor so please press the NHS buzzer at the side of the door. If you are unable to contact the security team please call the Clinic on 0161 918 7542.

Admission
You will be met by a member of the admission team once you have reported to reception. They will ensure your insurance or financial details are updated. Soon after your arrival a nurse will come to admit you. If you have already undergone pre-assessment the nurse will go through some of the details to confirm your current fitness and readiness for admission. If you have not been pre-assessed the nurse will carry out a comprehensive nursing assessment, taking a concise medical and social history with a number of routine measurements and tests. Your nurse will confirm with you the approximate time of your treatment or procedure. Please note that this may change due to unforeseen circumstances and you will be informed if this is the case. Do not hesitate to ask your nurse if you have any questions about your care.

You may find you are asked the same questions by different people; this is because we have to confirm certain details are correct, as part of our checking procedure. You will also be asked to wear a patient identification band throughout your stay for safety purposes. A member of staff should familiarise you with the layout of the Clinic and your room.

All inpatient rooms have:
• En-suite bathroom facilities
• Telephone with direct dial facilities (please prefix your number with 9)
• Nurse call system
• Remote control television
• Internet access

Your room will be cleaned daily and fresh towels supplied regularly.

Coming in as a day case patient for chemotherapy
The day case chemotherapy unit is located on the first floor of The Christie outpatient centre on Wilmslow Road. The entrance is located in the courtyard which is approximately 50 metres from the main NHS outpatient facility. Please report to reception and one of the team will take you to the unit.

Coming in as an outpatient
You may be required to visit The Christie Clinic as an outpatient; often these appointments are to see your consultant or to have scans and/or tests. We aim to be as flexible as possible with appointment dates/times to accommodate our patients’ needs. The outpatient department is adjacent to the day care unit. See above.
Section 5: During your stay

Your comfort
It is our belief that care and treatment is at its most effective when you are in a pleasant and relaxed environment.

While having the very latest technology is vital for any modern acute hospital, it is the people who care for patients and provide support services who really make a difference. From doctors, nurses and radiographers through to the support staff and administration teams, we are committed to our patients which is what gives our facility its reputation for excellence.

Length of stay
Please note, this information is only a guide. Your doctor will determine your length of stay based on your individual needs. If you are being treated as an inpatient, your consultant will have told you how many nights you will need to remain in hospital after your treatment or procedure.

If you are being treated as a day case patient, you may remain in hospital for a short stay; on average you will need to stay for between two to four hours after your surgery. It is always best to check with your consultant prior to the procedure. Occasionally, depending on your treatment time, it may be too late or inappropriate to discharge you for reasons of clinical safety and you may (if having chemotherapy) be transferred to the Oak Road inpatient facility.

Chaperone service
The Clinic provides a chaperone service should it be required. You have the right to have a chaperone or be accompanied during any examination procedure. Please ask your nurse for more details.

Catering
Our inpatient menu offers a wide range of dishes; we can also cater for special cultural diets, for example, kosher, vegetarian, halal and for dietary intolerances such as wheat or dairy free meals. A dietician is available to give advice on dietary issues. Soft drinks, tea and coffee can be ordered and will be delivered to your room. Day care patients can choose from our day case menu which offers a lighter choice of food. Small fridges are also available in the rooms. Patient guests and visitors may access catering facilities and a charge will be levied.
Receiving and posting letters
Please ask relatives and friends to address letters to you in The Christie Clinic to:
The Christie Clinic
The Christie NHS Foundation Trust
Wilmslow Road
Manchester
M20 4BX

Letters you write in hospital may be given to the Clinic receptionist who will arrange for them to be posted. If you are able to post your own letters, there is a post box in the Oak Road foyer. Stamps are sold in the main hospital gift shop.

Hairdressing service
The salon is in the Oak Road reception area and can be used by patients, visitors and staff. A hairdresser also visits The Christie Clinic. Please ask staff if you would like an appointment.

Wig fitting
If you are having treatment which results in hair loss, the nursing staff or receptionist can make arrangements for a wig to be fitted. The Christie Clinic has information on a variety of service providers and you are free to make choices or, if desired, make your own arrangements. The nurses or receptionist can give you more information about this.

Infection control
At The Christie Clinic we aim for an extremely low infection rate. All healthcare personnel are required to participate in the control and prevention of infection. Infection control is a key priority in our Clinic and the incident of infection here is extremely low. We work tirelessly to reduce the risks of catching an infection while you are in hospital by putting simple but effective measures in place and providing training for all staff disciplines. We expect all staff to observe simple rules of hygiene.

Clinical staff should clean their hands, either by using alcohol gel or by washing their hands before they examine you or perform any invasive procedures. Hand hygiene is a key component of good infection control. You can play a part in helping us avoid infection by washing your hands before you eat and after using the toilet. We would like your visitors to observe the same practice.

There has been a lot of information within the public forum about hospital infections such as MRSA and Clostridium Difficile. It is likely that you will be screened for MRSA as part of the pre-assessment process. We would like to assure you that The Christie Clinic has access to a team of infection control nurses and Clinical Microbiologists dedicated to prevention and control of hospital infection. The team offers guidance and advice in accordance with Department of Health best practice recommendations. There are more detailed patient/visitor information leaflets which are available at the Clinic.

Smoking
Smoking is prohibited within The Christie Clinic and main hospital premises. We thank you for your co-operation. You may wish to discuss nicotine replacement therapy (patches, gum, etc.) with your general practitioner and/or your pharmacist well before your admission to The Christie Clinic.
Visitors
You are free to have visitors at any time. However, depending on your condition and any treatments you may need, visiting may be restricted. It is important you rest during your stay. We advise you to try and limit the number of visitors you have at any one time. We also recommend that very young children, especially those who have not been immunised, wait until you are discharged and feeling better before visiting you. Please also note our recommendations regarding visitors in the previous section on infection control.

Normally, relatives or carers are discouraged from staying overnight in a patient’s room. If required this should be arranged prior to admission. Unless the stay is specifically required on medical grounds or the visitor is acting as a translator, a separate additional daily charge will be made for non-patient overnight accommodation. We will be able to advise on local accommodation.

If you are an inpatient, calls from friends or relatives can be transferred to a private phone in your room. If you wish, they can call our reception on 0161 918 7538 and ask to be put through to the room. The person taking you home is welcome to phone the Clinic reception to check what time you will be ready to leave.

Mobile phones
Patients are welcome to use their own mobile phone in designated areas. However, please observe any signs that you may see around the hospital asking you to switch off mobile phones, as in these areas they can affect medical equipment.

Patient advice and liaison
Your care is our concern. If, during your stay, you wish to raise a concern, ask a question or discuss anything with us, please ask to speak to the clinical service manager, duty manager or a senior member of staff. They will be able to provide advice about our services, receive your feedback and help you to resolve any difficulties you may be having.

Section 6: Your discharge and leaving The Christie Clinic

Your nurse will plan your discharge with you in conjunction with other relevant members of the multidisciplinary team, such as the pharmacist, physiotherapist or dietician. It is important that you leave hospital with the relevant information, such as follow-up appointments, patient information leaflets and medications, and that you understand how you can manage your condition at home.

Please remember to take your x-rays/scans home with you; they are your property and you may need them for any follow up visits. You will also be given a triage number and ward number should you run into any difficulties.

Take home medication
At the time of your discharge, your consultant may send you home on medication which will be dispensed from our pharmacy. The pharmacy may dispense up to one week’s supply of medication. This will give you time to get a further supply from your GP if necessary.

If you have private medical insurance, please check the extent of your cover for take home medication with your insurance company before accepting any medication. We cannot accept any unwanted take home medication once it has been given to you. If you are on a self pay package, please refer to the confirmation letter for further details.
Section 7: Once you’re at home

Queries and concerns

If you have any problems you wish to discuss following your treatment or procedure, please phone the department where you had your treatment. They will be able to help you with a number of concerns or may recommend that you talk to your consultant or general practitioner.

If you feel you need to be seen by a doctor in an emergency please do not delay. Telephone the emergency services. If, however, you become unwell immediately upon discharge you will be given instructions on how to contact the Clinic. If you had surgery some days ago and you do not feel that your situation is an emergency and you can wait to be seen by your GP, contact your surgery or NHS Direct.

Chemotherapy patients have different arrangements whereby a triage service means that they can call The Christie and they will be either given advice or asked to come back to The Christie Clinic.

If you were nursed in the day chemotherapy unit, please phone The Christie Hospital Triage Team on 0161 446 3658 and ask to speak to a triage nurse who will give you guidance on next steps.

Useful contacts

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient department</td>
<td>0161 446 3993</td>
</tr>
<tr>
<td>The ward</td>
<td>0161 918 7542</td>
</tr>
<tr>
<td>The chemotherapy day unit</td>
<td>0161 446 8255</td>
</tr>
<tr>
<td>Business office</td>
<td>0161 446 3480 (8am - 6pm)</td>
</tr>
<tr>
<td>The Christie hospital hotline</td>
<td>0161 446 3658 (triage)</td>
</tr>
<tr>
<td>Reception</td>
<td>0161 918 7538 (8am - 8pm)</td>
</tr>
</tbody>
</table>

Section 8: Comments and questionnaires

We aim to provide a caring, high quality service and are always pleased to receive feedback from you, or your family or friends. We also welcome comments with regard to this patient guide.

If you are happy with your own experience we would like to hear from you – this helps us to know when we get it right. But more importantly, we need to know when we have not met your expectations.

As part of our commitment to continuous improvement we obtain feedback from patients.

Taking account of your views and priorities is vital to continually improving service. We hand out Patient Satisfaction Surveys to all inpatients and day patients treated in our facility, as the quality of the patient experience can only be assessed by you. The feedback received from the surveys remains anonymous and is reviewed both monthly and quarterly. This information is shared throughout the organisation.

A copy of the full patient satisfaction survey results can be requested from the chief operating officer or found at www.hcaqualityreport.co.uk.

We will respond to any concerns considerately, quickly and as effectively as possible. All comments and complaints are taken seriously, regardless of their nature: medical, nursing, accommodation, food or administration. Please do not be concerned about ‘bothering’ the staff. If you experience a problem, no matter how small, we would prefer to know about it and put it right.

A leaflet entitled ‘A guide to making comments and complaints’ detailing our complete complaints procedure can be obtained at The Christie Clinic.
Section 9: The Care Quality Commission

HCA Hospitals are regulated and inspected by the Care Quality Commission (CQC) under the Health & Social Care Act (2008)

A copy of The Christie Clinic’s most recent inspection report is available on request. If you wish to view this or would like to request a copy, please contact the Chief Operating Officer.

Copies of the report can also be obtained from the regulatory body website as indicated below:

www.cqc.org.uk

Address:
CQC National Correspondence
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

Tel 03000 616161
Section 10: How to get here

The Christie Clinic
Wilmslow Road
Manchester
M20 4BX

Tel 0161 918 7538
Fax 0161 446 3977
www.thechristieclinic.co.uk

Please note, The Christie Clinic is located in two different parts of The Christie campus. The outpatient and day case chemotherapy units are near the Wilmslow Road entrance and the inpatient unit is in the Oak Road treatment centre. Scans and some diagnostic tests are done elsewhere in the hospital and you will be given specific instructions by the specified department on where to come. Please contact us if you are not sure where you need to go.

By car
There are many ways to find The Christie Clinic. If you are using a Sat Nav system use our post code: M20 4BX. Remember to specifically look for The Christie Clinic.

Main routes to The Christie:
From Stockport and East by motorway:
• Take the M60 Ring Road clockwise and leave at Junction 5. Turn right at major traffic lights onto Barlow Moor Road A5145 (towards Didsbury). Turn left at next traffic lights onto Palatine Road B5167. Go through one set of major traffic lights. The Christie NHS Foundation Trust is shortly after these. Turn right into Oak Road.

From the North by motorway:
• Take the M60 Ring Road anti-clockwise and follow signs for Manchester Airport.
• Move to left lane and exit M60, Junction 5. Follow sign for Chester, Manchester Airport (M56), B’ham, A5103. Stay in left lane and take first exit from A5103 signed Northenden & Sale Moor. At end of slip road, turn left at traffic lights at the Britannia Airport Hotel onto Palatine Road B5166 which becomes B5167. Then follow directions below ‘From A5103’.

From the South by motorway:
• Take the M56, following signs to Manchester and then City Centre A5103.
• Look out for a sign that says ‘motorway ends in half a mile’. Shortly after this, move to left lane, take the slip road to Sale Moor and Northenden, signed B5166.
• Keep in right hand lane of slip road. At the traffic lights, the road turns sharp right under the bridge, passing the Britannia Airport Hotel on your left. Follow directions ‘From A5103’

From A5103:
• Go through Northenden shopping area, over the River Mersey and past the golf club. Go through 2 major sets of traffic lights. Shortly after the second set, there is a sign for The Christie NHS Foundation Trust. Turn right into Oak Road. The hospital/car park is about 200 yards along the road on the left. For the Kinnaird Road car park, turn left at the end of Oak Road onto Wilmslow Road. Kinnaird Road is the second on the right.

Car Parking
The car park is in front of the main entrance in Oak Road (194 spaces). There is a smaller car park in Kinnaird Road (78 spaces) and 27 spaces for patients going to Radioisotopes in the multi-storey on Palatine Road.

There is a Pay & Display system. Charges are:
Up to 10 minutes (drop off) – free
Up to 4 hours - £1.50
Over 4 hours - £2.50
The machines take £1, 50p, 20p and 10p coins (but do not give change). Parking is free for disabled badge holders.

People who have difficulty walking far can be driven to the drop-off area at the Oak Road entrance. There are disabled parking spaces in the Oak Road car park. Outpatients can be dropped off at the outpatient entrance on Wilmslow Road, where there is a pull-in bay or you can come to the Oak Road entrance and walk through The Christie.
By bus
Bus services to Wilmslow Road from:
Manchester Piccadilly 40, 42,157
Cross Street (Manchester) 42A
Cheadle 157
East Didsbury 40, 42,157
Reddish 42A
Stockport 42
Levenshulme 169*, 178* (these services do not pass the hospital directly).

By rail
Most main line trains arrive at Manchester Piccadilly and some of these also stop at Oxford Road Station. You can take a bus (any of the services listed above leaving Manchester Piccadilly) or taxi to The Christie Clinic. Some trains arrive at Manchester Victoria; you can then take a taxi or bus.

By plane
The Christie is located within 30 minutes’ drive of Manchester International Airport.